

# Level One coach training

## Powerful Conversations



### Overview

This program helps you to strengthen the quality of your everyday conversations with colleagues, students or parents. Our Powerful Conversations framework and tools help you to create genuine two-way dialogue and intentionally make the most of 'coaching moments'.



### Learning objectives

- Understand how to build connection and trust with a wide range of people
- Learn how to appreciate others' perspectives
- Gain greater awareness of when to speak and when to listen
- Use more open questioning to support others to grow
- Become more confident and competent in giving effective feedback
- Learn how to make the most of corridor conversations



### Who is this for?

The program is popular with school leaders at all levels, and teachers seeking to improve their communication skills.

### Key content

- See Hear Speak
- Perceptual positions process
- Playback and mirroring
- Four levels of listening
- Powerful questions
- [www.ebi](http://www.ebi) and AFIRM

### 1-TO-1 COACHING

Personal leadership coaching including four coaching sessions with professional coach & online learning



**98% of those we  
coach would  
recommend our  
coaching to colleagues**

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